**The Cottage Surgery**

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**Patient Participation Group [PPG]**

**Draft Minutes of the Meeting on Tuesday, 18.9.18 – 6.00pm at the Cottage Surgery**

1. **Attendance**: Present were Les Pole (Chairman), Claire Ayres, Colin Brookes, Ann Irving, Sue Taylor Dr. Steve Clay (GP) and Margaret Taylor (Secretary).  
 Apologies were received from Marsha Blisset, Rod Hudson (Treasurer)   
 and David Harris (Practice Manager)

2. **Minutes of the Meeting on 12.6.18**: These, having been previously circulated, were approved.

3. **Treasurer’s Report**: In the absence of Rod Hudson there was no formal financial statement   
 but the meeting understood that there had been no major expenditure since the last meeting.

4. **Matters arising** not otherwise on the agenda:   
a) Staff: The meeting was pleased to hear that the new staff have settled in and the practice is   
 running smoothly.  
b) Good Neighbours: Claire Ayres reported that the scheme continues to provide a helpful service.  
 She also told us of a Dementia Friends Information Session to be held on Tuesday, October   
 30th from 7.00 pm to 9.00 pm in the Methodist Church.  
c) First Aid training: Sue Taylor told the meeting that another training session is planned for Monday   
 October 29th at 7.00 pm in the Village Hall. This will be publicized in the surgery and in   
 Roundabout and Members were asked to encourage as many people as possible to attend.  
d) Drive: Concern was again expressed about the condition of the drive and the difficulty in accessing   
 the Section 106 money to provide alternate access. Margaret Taylor agreed to try to raise   
 this at the West Leicestershire Clinical Commissioning Group AGM to be held later this month.

5. NHS Privatisation: Colin Brookes shared with the group his concern about privatisation of health care  
 and its impact on the NHS and the care it provides. He circulated a copy of an article published   
 in the British Medical Journal giving a Glasgow GP’s view of some of the problem. Concern   
 was expressed about the aggressive advertising by private health care providers who offer their   
 services to those who can afford to pay. The group shared Colin’s concern and asked him to   
 continue keeps us aware of these concerns.

6. NHS local developments: Margaret Taylor told the meeting that a great deal of work is being done to   
 re-design care pathways and services to provide care for patients nearer to home and in a more  
 integrated manner. The purpose is to provide better care more economically. This is not an   
 easy task but progress is being made. Margaret will keep the PPG informed.

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7. Wider issues:   
a) Wound dressings: Some of the other practices in the federation are experiencing problems because   
 care of patients needing wound dressings is being passed to them and overstretching their   
 resources. At the request of David Harris, Margaret Taylor is offering support to PPG   
 members who are raising this issue with the WLCCG. A meeting has now been arranged   
 with CCG staff to address this issue.  
b) Pharmacy2U & Online GP services: Margaret drew the attention of the group to leaflets advertising   
 these services and to the need to be wary of using them. Dr. Clay reminded the group that   
 prescriptions ordered in the normal way through the surgery can be delivered by many local   
 pharmacies.  
c) Self-care – Awareness: Publicity promoting self-care is planned for the week of November 12-18.  
 as yet we do not have any publicity materials. The group did not make any plan for this.  
d) WLCCG AGM: This will take place on Tuesday Sept 25 from 5.30-8.30 pm in Loughborough Town   
 Hall. Margaret Taylor plans to be there and will report back.

8. Patients’ feedback: There was no patient feedback to report.

There being no further business the PPG agreed to meet again on Tuesday, December 4th at 6.00 pm  
 at the surgery.